



Questions?

Questions about Licensing

<ul style="list-style-type: none"> • Questions regarding Serious Risk Non- Compliances 	ODJFS Programs: Field Office Supervisor ODE Programs: ODE Assigned Consultant
<ul style="list-style-type: none"> • How do I appeal licensing non-compliances? See Rule 5101 :2-1 2-07 (H) (1) & (2) 	ODJFS Programs: Field Office Supervisor ODE Programs: ODE Assigned Consultant

Data System Related Questions about Step Up To Quality

<ul style="list-style-type: none"> • ODE programs with questions regarding SAFE account, provisioning questions and policy. 	614-466-8668 or email SUTQ@education.ohio.gov
<ul style="list-style-type: none"> • Registration process for ODJFS programs (Creating an account, provisioning security coordinator, assigning staff roles, navigating through screens) 	CCIDS Help Desk
<ul style="list-style-type: none"> • System IT questions for all programs 	
<ul style="list-style-type: none"> • Submitting a registration 	

Questions about Step Up To Quality

<ul style="list-style-type: none"> • Clarification on what to submit with your registration 	Step Up Licensing Specialist/ ODE Assigned Consultant
<ul style="list-style-type: none"> • Administrator changes at your program 	
<ul style="list-style-type: none"> • ODJFS Staff changes should also be reflected on the Director's Information Portal (DIP) 	https://login.occrra.org
<ul style="list-style-type: none"> • Where to access Ohio Early Learning and Development Standards (ELDS) 	earlychildhoodohio.org
<ul style="list-style-type: none"> • Where can I access more information on the verification process and the SUTQ standards? 	SUTQ Guidance Document
<ul style="list-style-type: none"> • Where can I access the forms that I will need for SUTQ? 	earlychildhoodohio.org

Questions about the Professional Development Registry

<ul style="list-style-type: none"> • What is Career Pathways? 	https://login.occrra.org
<ul style="list-style-type: none"> • How are Professional Registry profiles completed for new staff? 	
<ul style="list-style-type: none"> • How are Professional Registry Profiles updated for current staff? 	

Questions regarding location of Specialized Training	
• What are the specialized training requirements?	earlychildhoodohio.org
• How do I find required specialized trainings?	https://login.occrra.org
• Where can trainers find information about specialized training requirements?	Trainer and Training Requirements
Questions about T.E.A.C.H.	
• Questions about T.E.A.C.H. scholarships	www.occrra.org or e-mail: TEACH@occrra.org
Questions regarding quality achievement awards (QAA) - ODJFS Programs Only	
• Questions about the amount of the award	QAA@jfs.ohio.gov
• All other questions about Quality Achievement Awards	qaasubmissions@occrra.org OR www.occrra.org
Questions regarding marketing materials	
• Questions about Step Up To Quality marketing materials	ODJFS Programs: Local Resource & Referral Agency ODE Programs: 614-466-8668 or email SUTQ@education.ohio.gov